



## Common KPIs for warehouse operations

Key Performance Indicators (KPIs) are essential metrics that help warehouse managers and operators track and improve their performance. Here is a table of some common KPIs for warehouse operations along with their definitions:

KPI	Definition
Order picking accuracy	The percentage of orders picked and shipped correctly.
Inventory accuracy	The percentage of inventory items that match the recorded quantity.
On-time shipments	The percentage of orders shipped on or before the promised date.
Order cycle time	The time it takes from order receipt to order shipment.
Fill rate	The percentage of ordered items filled completely.
Order lead time	The time between order placement and order receipt.
Order returns rate	The percentage of shipped orders that are returned by customers.
Inbound receiving accuracy	The accuracy of received goods compared to the expected quantities and quality.
Order throughput	The number of orders processed within a specific time period.
Inventory turnover	The number of times inventory is sold or used in a defined period.
Shrinkage rate	The percentage of inventory lost due to theft, damage, or other factors.
Order backlog	The number of orders waiting to be processed.
Labour productivity	The measure of labor efficiency in completing warehouse tasks.
Warehouse utilisation	How effectively the available storage space is being utilised.

These KPIs can vary based on the specific goals and requirements of your warehouse operations. It's essential to regularly monitor and analyse KPIs to identify areas for improvement and to optimise the overall efficiency and effectiveness of your warehouse.